

Quality Policy

It is the policy of the Claymore Construction Chemicals Flooring & Painting L.L.C to operate its business in a manner that consistently meets or exceeds the quality standards required by its stakeholders – being customers, suppliers, end users, industry regulators, local and national authorities and the communities within which Company operations are conducted.

The Company is committed to continuously improving the quality of Company operations and the services provided by the company.

Product and service quality is a customer expectation and as such the company will strive to:

- Identify the changing needs and expectations of our customers;
- Maintain processes and procedures which ensure that these changes are accommodated;
- Provide products and services on time;
- To be considered as an industry leader with regard to quality of product and service within the construction chemicals and related industries
- Provide an employment environment where continuous improvement is encouraged;
- Train and motivate all staff to actively participate in meeting the requirements of this policy.

A signed copy is retained at Claymore office.

The above policy is available on notice boards in office, library and admin.